



RMHFW Day Program Eligibility Requirements

Families eligible to stay with us must meet the following requirements:

Age: Children aged 21 or younger receiving medical treatment (inpatient or outpatient) at Cook Children's Medical Center or other area hospitals are eligible.

Distance: There is no distance criteria currently for families to use the day program.

Restrictions & Additional Requirements:

At the Ronald McDonald House of Fort Worth, our priority is to maintain a safe, supportive, and welcoming environment for all families. To ensure this, the following restrictions & additional requirements apply to families using our day program:

- **House Guidelines:** Families are asked to sign our House Guidelines, acknowledging their agreement to follow all House rules while using the day program. These guidelines help us create a respectful and supportive community. If a family is unable to comply, they may be asked to leave for the day, and ongoing use of the program or overnight stays may be impacted.
- **Background Checks:** While background checks are not required for initial participation in the day program, the House may request that a family complete one to access services should eligibility be questionable. This step helps us ensure the safety and comfort of all families staying with us.
- **CPS Involvement:** Families who are currently involved in an open case with Child Protective Services, or whose parental or visitation rights are in question, are not eligible to use House services. This policy helps us ensure a safe environment for all children and families.
- **Parents Under 18:** If a parent is under the age of 18 and unmarried, they must be accompanied by their own parent or legal guardian in order to use the day program.
- **Changes in Eligibility:** If new information arises or a family's circumstances change, our leadership team—including the Chief Executive Officer, Chief Operating Officer, and/or Family Services Manager—may determine that it is no longer possible for the family to continue using House services. While this decision may also affect future day program or overnight eligibility, our staff and hospital partners will work to ensure the family is supported in identifying alternative resources.

For any exceptions, please contact the Family Services Manager at (817)809-8880.